

WELCOME BACK - BHS COVID 19 Guidelines & New Client Info

Rider Requirements:

- Every person who arrives at Meadow View will be risk assessed, if Meadow View feels the Risk is too high then unfortunately the session will be cancelled.
- All Clients should have completed the online registration via our online booking app – EC PRO before arriving at the yard.
- Correctly Fitted Riding Hat (distance hat fitting assistance. If borrowing from MVS, all hats cleaned after use and all riders will be required to wear a disposable hair net provided by MVS). All borrowed hats must be handled by MVS staff only.
- Gloves, Jodhpurs or Leggings, T Shirt/Long Sleeve Top, Sturdy/Riding Boots (No Vests & Wellingtons will do for younger children)
- Inform MVS of height, weight, age, and any medical conditions including if you have had COVID 19 or symptoms of.
- Own Hand Sanitiser – this must be applied on arrival and before you leave MVS.
- Please always keep your distance minimum of 1m.
- Avoid any contact with others on the yard.

Arrival/Use of Facilities:

- Park in the car park but leave 2m distance between other cars
- All **spectators/guardians** can access the viewing area next to the arrival gate. All riders to come to reception on arrival unaccompanied unless the rider is aged 3 – 6 years old then one adult can accompany on the yard & wear a face covering. Please social distance in the carpark area.
- Hand Sanitise before entering the yard
- NHS QR Code posters are displayed around the yard. Please scan on arrival.
- Avoid contact with – Gates, Stables and Hard Surfaces
- Wear riding gloves at all times, once sanitised.
- Please come to reception which is situated in the first cabin on your right.
- Our toilet facilities are very basic but are in use, please ask a member of staff.
- If you wish to wash your hands, antibacterial wash and paper towels will be available at the outdoor tap, please ask a member of staff

Booking a Session:

- All bookings and payments will be via the new online booking app – EC PRO. To Register please go to <https://meadowview.ecpro.co.uk>
- We no longer accept CASH.
- First come first served on booking slots until further notice. If you wish to book in advance, then the sessions will require payment.
- Maximum of 5 riders per group unless it is a holiday club or pony club session. Minimum age of 3 years old. Our weight limit is 12.5 stone and height limit 5ft 10.
- After viewing the online calendar and you are unsure on which lesson to choose or have any questions relating to ECPRO please message 07793 324761 or email meadowviewst@gmail.com
- Any credit on account you have with MVS will be added to your online registration. Any cancelled sessions will be added as credit to your ECPRO account.
- If you would like a refund of your ECPRO account, please request via text or email to Gayle.

Departure:

- Please remove borrowed hats yourself and leave in reception for cleaning.
- Please hand sanitise on leaving.

THANK YOU FOR YOUR ASSISTANCE WITH HELPING TO MINIMISE THE RISK OF COVID 19

PLEASE STAY AT HOME IF YOU HAVE ANY COVID 19 SYMTOMS – STAY SAFE

Lessons/sessions available at Meadow View Stables

All sessions are bookable via EC PRO. Timetables will be term time and then change for school holidays.

Sessions Available during Term Time:

Session Information	How Long	Available to Book	No of Riders	Price (per person)
Private Lesson	30 mins	9.30am - 5pm weekday and 4pm - 5pm Sundays	1	£22 £25 peak
Private Lesson	45 mins	As above	1	£28 £30 peak
Semi -Private	30 mins	As above	2	£18
Semi- Private	45 mins	As Above	2	£22
Lead Rein Tots & Beginners Group	30 mins	Saturday & Sunday 9am - 4pm	5	£14
Walk & Trot Assisted Group	45 mins	As Above	5	£16
Walk & Trot Independent Group	45 mins	As Above	5	£16
Walk, Trot & Canter Groups	45 mins	As above	5	£16
Independent Rider Hacks	1 hour	Weekdays	4	£20
Pony Knowledge Yard Sessions	1 hour 2 hour	Weekends (non Riding)	5	£10 £16
MVS Club	2 hour	Weekdays (incs a Ride)	5	£22
BHS Challenge Awards	1 hour 2 hour	Weekdays (non riding) Weekdays (inc Ride)	5	£10 £22

Sessions available in School holidays include:

Field Rides (weather permitting), MVS Holiday Club, longer hacks, and much more.

We also offer pony parties, see Gayle for more information.

We will be asking all clients who wish to book to:

1. These guidelines will be sent via email and by receiving the email will confirm you accept and will adhere to the guidelines.
2. Register via EC PRO
3. Bring their own hand sanitiser
4. Adhere to government guidelines re COVID 19 and social distancing.
5. **If you have any COVID Symptoms or feel unwell - Please Stay at Home.**